

TIMING & SYNCHRONIZATION SOLUTIONS

PRECISION TIMING. RELIABLE PERFORMANCE. EXPERT SUPPORT.

Professional Services

TimePictra Services

Remote Software Upgrade & Acceptance. Ensure your system operates at peak performance with our comprehensive remote upgrade service.

Includes:

- Provision of all necessary upgrade materials (if applicable)
- Full labor for remote software upgrade
- Verification of system operation
- Compliance with Microchip test and acceptance procedures



Sync Site Survey

Pre-installation assessment for seamless deployment. Avoid surprises and ensure a smooth installation with a detailed site survey.

Key Activities:

- On-site coordination with customer personnel and contractors/electricians
- Identification of existing cable routes
- Planning of new cable pathways (roof to equipment room)
- Determination of cable length and required materials
- GNSS antenna placement optimization
- Completion of Supplier Site Survey Form for accurate quoting

Additional Services

Consulting & Special Projects

Plan, design, and execute with confidence with flexible pricing and tailored models.

Our experts provide strategic guidance for:

- Network synchronization design
- System expansion
- Disaster recovery planning
- Custom technical project

Precision Time Scale System Integration

Custom-built solutions for advanced timing and frequency applications.

Capabilities Include:

- Redundant system design
- Multi-output time and frequency distribution
- GNSS and SatCom-based synchronization
- Geographically distributed clock alignment

Full Lifecycle Support:

- Specification development
- System design and reliability analysis
- Hardware and software development
- Rack integration and testing
- Site installation and inspection
- Training and long-term maintenance



Engineering & Installation

Flexible Installation Services We work on your schedule to ensure rapid deployment.

- Installation during or after business hours
- Complete setup and validation before sign-off
- Project management included for multi-unit installations
- Ongoing status reporting at no additional cost

Training

Custom Training Programs

Tailored training designed around your specific needs:

- On-site or at our training facilities
- Customized curriculum and duration
- Hands-on instruction from expert trainers

Product Training Courses

Empower your team* with the knowledge to maximize system performance.

Training Covers:

- Installation
- Operation
- Troubleshooting
- Maintenance

*Participants receive a certificate of completion.

Remote Provisioning

Initial System Provisioning Support applies on all products:

- Includes up to 4 hours of telephone support
- Must be used within 30 days of order receipt
- Ensures fast and efficient system setup

Contact Us

Get in touch to discuss your project and receive a customized quote.

**Ready to Improve
Your Timing Infrastructure?**



1-800-967-1672



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